



GBYS PRESESSION

Thursday, July 8, 2010

1 :00 pm -5 :00 pm

1 :00 pm -2 :30 pm

- **Diverse Families – Diverse Needs – How to quickly become the PARENT GUIDE the FAMILY needs you to be !**

This session will explore the challenges a parent guide faces working with such diverse families. Families have many different reactions and emotions to the news of their child's diagnosis that may be very different than the parent guide Parent Guide's personal reaction and emotions they experienced when their child was diagnosed. Parent Guides and Coordinators need to quickly assess the parent so that they can work with them in a manner that matches the family. We will discuss the different responses from families, how to read the family on the first phone call, how to get a commitment for the next phone call/visit, and how to match the information the parent guide is delivering to the learning style of the family.

- **Empowering Families through Communication Decision Making**

During this session participants will review the Decision Guide to Communication Choices (from the CDC Parent-to-Parent Committee, Janet DesGeorges & Terri Patterson, Co-Chairs) and other tools that GBYS programs can use to support Guides as they explore the different communication opportunities with families.

Trainer : Lisa Kovacs

2 :30 pm – 2 :45pm BREAK

2 :45 pm – 4 :00 pm

- **GBYS Administration : Contact & follow-up protocols, data applications, cohesion Indicators**

This session will help state programs with administration by offering suggested follow up protocols to ensure that the families enrolled in GBYS are actively participating, discuss what data GBYS state programs should collect to provide outcomes of the program, and do an intimate review of the cohesion Indicators and how state's can track their progress of eventually becoming fully cohesive.

Contact & Follow up protocols 2 :45 – 3 :05

Data applications 3 :05 -3 :30

Cohesion Indicators 3 :30-4 :00

Trainer : Lisa Kovacs, Laura Scott & Laurie Nelson (pending)

4 :00 pm – 5 : 00 pm

- **GBYS Poster Session & Roundtable**

Poster Bring your state GBYS 'poster' as a single-sheet w/copies to share with the group ; Be prepared to present its highlights in 5 mins. Discussion to follow posters : what's your chapter's biggest challenge.

Facilitator : Elizabeth Seeliger