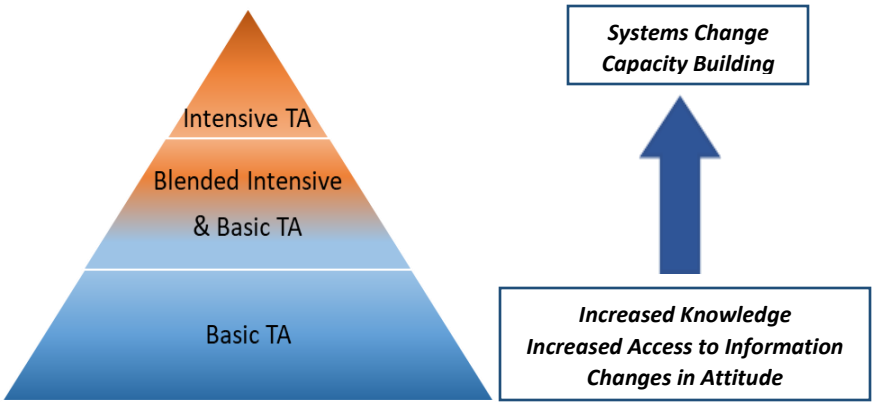
Technical Assistance provided by Hands & Voices Headquarters/FL3 Center

The Hands & Voices Family Leadership in Language and Learning (FL3) Center Technical Assistance (TA) model* is designed to respond to the needs of family-based support organizations, including Hands & Voices (H&V) Chapters/Programs, EHDI Program recipients, and family leaders in meeting their family engagement, leadership, and family support program objectives. TA will be provided by Area Technical Assistance Advisors (TAA) as noted on the map below.

- **Basic TA** creates, provides, and promotes access to resources about the innovation desired, is typically episodic and shorter-term in nature and seeks changes in attitude.
- **Blended TA** is a combination of both where understanding and commitment to change is understood but needs to build further depth to accomplish change.
- **Intensive TA** includes work in systems change and capacity building that requires clarity related to agreement about changes; frequent communication; intensity; integrity; accountability; and duration.



Request FL3 Online TA here: https://handsandvoices.org/fl3/request-ta.html

Basic Technical Assistance

Passive Communication

- Website: https://www.handsandvoices.org/fl3/index.html
- H&V FL3 eNews- quarterly
- H&V FL3 Emails- monthly
- Resource dissemination

Group Interaction

- H&V FL3 Office Hours- bi-monthly
- Zoom Classes- bi-monthly
- Webinars- quarterly
- In-person meetings- annually
    - Annual EHDI Meeting
    - Hands & Voices Leadership Conference

One on One Communication

- Phone/Email- biannually and as requested
- In-person/virtual meetings
- Online TA request through FL3 Center

Blended Technical Assistance

- Inclusive of all elements of Basic TA
- Specific or short-term Intensive TA may be requested/needed
- Basic TA is appropriate, however further support and assistance may be requested/needed to increase skills and capacity during a determined time period

Intensive Technical Assistance

- Inclusive of all elements of Basic TA
- One on one (more frequent)
    - virtual, in-person, or phone meetings
- Facilitated group meetings
    - virtual, in-person, or conference call with team
- Specific training provided via virtual, in-person, recorded platform
- Creation of new tools/resources to address needs

What can an Area Technical Assistance Advisor (TAA) do for YOU?

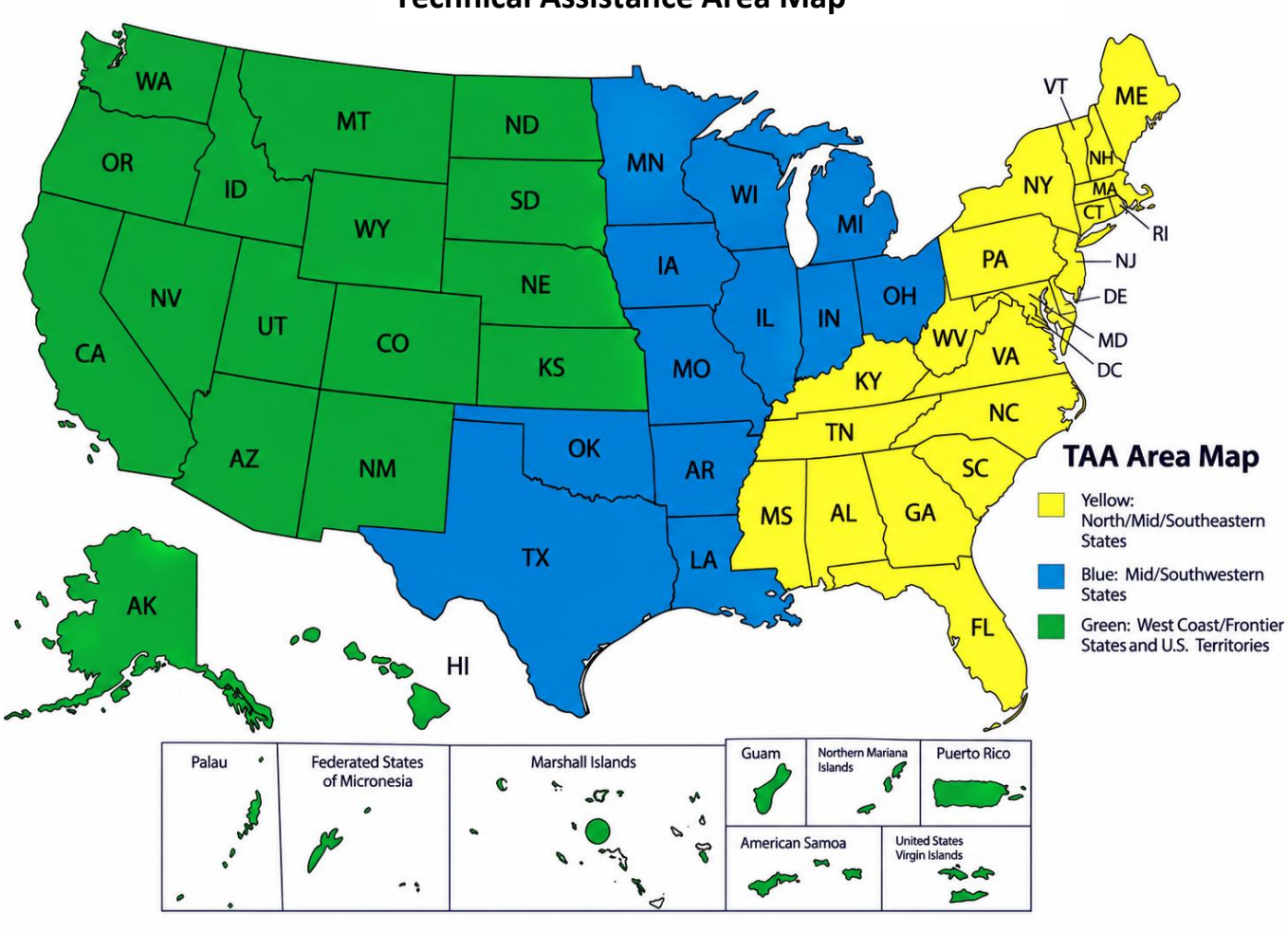
TAAs provide the following and are maintained with adequate time and expertise related to:

- Systems Navigation
- Family Support and Engagement
- Family Leadership Development
- Training and Education
- Evaluation, Data Collection, and QI
- Nonprofit Management
- Facilitating collaborative work with other TA centers and experts

Hands & Voices/FL3 Center Technical Assistance Advisors

Green TAA: Sara Kennedy **Blue TAA:** Lisa Kovacs **Green TAA:** Terri Patterson

Technical Assistance Area Map



H&V Headquarters/FL3 Center has been developed to impact the diversity of state/territory systems by adapting and utilizing evidence-based methods in TA as defined in *Technical Assistance to Promote Service and System Change* (Blase, K. 2009).